

Rooms Per Hour

Ana Contreras

BEFORE YOU READ:

1. Think about the word rate. What does it mean? What are some ways you use rate to describe things in your daily life, such as heartbeats per minute or miles per gallon.
2. Have you ever had a job where you had to work at a certain rate? Describe it.

At my job, I am supposed to clean 15 rooms in 8 hours. But it is not easy.

I come in to work at 8:00 am, and I get off at 4:30 pm. We have a meeting for 20 minutes every morning, so we don't start cleaning until about 8:30. We have 30 minutes to clean each room, but sometimes that is not enough time. So we try to clean occupied rooms

We have 30 minutes to clean each room.

in 20 minutes, and we use the extra 10 minutes to clean very dirty rooms and check-outs.

I love my job. That is why I do the best that I can. We have 30 minutes for lunch. But if we have a lot of check-outs or a lot of dirty rooms, sometimes, we only get 15 minutes.

AFTER YOU READ:

1. Given the information you have in the article, how could you express how many rooms Ana cleans per hour? And per shift?
2. What strategies does Ana use to get her work done?
3. If you have a job that requires you to work at a certain rate, what strategies do you use?



Ana Contreras is a housekeeper at a hotel in downtown Boston, MA, where she attends a workplace-based ESOL class.



Describe what you see in the illustration.